

## Hospitality and lodging: areas at risk

Managing your customer experience can be challenging. Safeguard your reputation by eliminating disruptive and costly encounters with pests such as rodents, bed bugs, and birds.

**Discover areas where pests pose the biggest risks using our industry-specific risk map** – a great resource to share with personnel who oversee your pest prevention efforts.

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## Key risks to your business



**Bed bugs** - Bed bug encounters can seriously impact an establishment's reputation and can potentially lead to liability claims or legal action.



**Rodents** - Mice and rats may carry disease causing pathogens and can contaminate food and surfaces. They can also damage equipment, wiring, and structures.



**Cockroaches** - These pests can contaminate food and surfaces and may carry pathogens such as *E. coli* and *Salmonella*.



**Ants** - Ants can contaminate food and surfaces. Some species can inflict bites and stings. Others can infest equipment that may cause electrical disruptions.



**Birds** - Droppings can be a slip and fall hazard and may contain harmful pathogens. Nesting materials and feathers can damage equipment and pose a potential fire risk.



**Flies** - Flies are known vectors of disease and can potentially spread pathogens wherever they land.

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